

SERVICE EXCELLENCE WORD PUZZLE

H X J Y L Y L D N E I R F S E C I V R E S R E M O T S U C  
P A S E A T K V R Y P S N D J G O L D E N R U L E S E A V  
Y S P E K L F U O E E D S K P I P O L V Z X C B M K T L E  
T S A P E R T Q V C I O N X Z A G L O I C B M K E S F A D  
I B H A I A N P O O B N W E R T Y U C T I O P L X L K J E  
L G K R P N I O M N O N B V C X A A O I S S I D P F F G H  
B E X P R I E V Q T O N E V S D E E N S S M M L L E R P O  
I I N I N M V S C A X Z A S D F G H F N S J K L A P O I U  
I P V G A Q W E S C O U R T E S Y S I E R G P R I V A C Y  
S W E N A S D F G T H J K L L K J H D S G F O D N S A O S  
N R W E R F D S A J H U Y T G F D S E S P O S I N B F N A  
O E R G H U T O U K P O P P O R T U N I T Y I E E R P F A  
P N K S A S T A N D A R D E R T W V C R E C T I M O I I S  
S S S E R V I C E E X C E L L E N C E E R P I P M H E D L  
E A E R T P L M D X E T H J N B G E S R E T V O H V M E N  
R A H T M C H N V D E O P S D E R Y P R E C E M F E D N O  
S E A B T O D M I R C S E A C O N C E R N N A A L L T T I  
Q W E R T W Y U I O P A S D F G O H C J K L T Z E X C I T  
C S V B N A M Q W A E R P O L I T E I T Y U T I X O P A A  
O A A S T T Y U U R I O P A S D I F A G H J I K I L Z L M  
N Y T E X C C V B T N M Q W E A C T L R T Y T M B N B I R  
V H T R C H X Z A X Q W S X C D E E R F V B U G L T Y T O  
U E L P O E P J M E K I W O C O W E S S A R D D E A S Y F  
A L Z X C V B N M W E R T A Y U I O P D L K E K J H G F N  
S L D F G H N F E W Z V H O R F F E E O R O C F D S W E I  
C O N S I D E R A T I O N D F M T E R T Y O U I P L K J L  
R T L Y S A X E T A S D F G H N J K L P N B W S D F G H A  
H Y R E D C P I L S S K N T A D S A W K E R T D Y U I O N  
A T S D F R E S P E C T S T R A B F R D E X W Q N Z G H O  
A S S X C V C B L K J H R G F D S A P O I U Y T R I L K S  
E E T R E H T E G O T O O D E E A S S P O I U Y T R K E R  
L N K J H G F D S A P Z X C V B N M K L K J H G F D S A E  
P O S E W A D D R M H R E W Q D L A N O I S S E F O R P  
S H S E T P R S I I F F L E S R U O Y E C U D O R T N I P

Act  
Concern  
Confidentiality  
Consideration  
Customer service  
Courtesy  
Expect  
Explain  
Extra  
Eye contact  
Flexible  
Friendly  
Golden rule

Happiness  
Honesty  
Important  
Introduce yourself  
Privacy  
Kind words  
Knock  
Name  
Notice  
Opportunity  
People  
Personal information  
Polite

Positive attitude  
Professional  
Respect  
Responsibility  
Say hello  
Service excellence  
Smile  
Special  
Standard  
Together  
Warm  
Watch