

# Service Excellence Word For The Day

S	SMILE	Smile and greet everyone you meet
E	ENVELOPE	Put a note to a fellow employee.
R	RULER	How do you measure up? Write down a goal for the month (make it Service Excellence orientated).
V	VOUCHER	Give a co-worker a voucher they can redeem at any time
I	ICE	Be the ice, step in and cool down an escalated situation.
C	CAPTURE	Capture a picture of service in action.
E	EYE	Watch for Service in action and compliment.
E	EXERCISE	Take care of yourself today so you can serve others.
X	EXTRA DAY	GIVE ME YOUR WORD FOR SERVICE EXCELLENCE!!!!
C	CALL	Call your mentor and thank them for being a role model.
E	ERASE	Forgive and forget frustrations with others.
L	LEND	Lend a hand to anyone before they ask.
L	LUNCH	Have lunch with a co-worker to get to know them better.
E	EAR	Make a point to be a good listener today.
N	NAME	Call everyone by their name.
C	COIN	Pay it forward. One good deed deserves another.
E	ETIQUETTE	Use phone etiquette on every call.
H	HELP	Ask for help when you need it.
U	UNITE	Make everyone feel a part of the team.
N	NUT	Have some fun, Be nutty today!
T	TIP	Send a tip of the day about service excellence

# Service Excellence Word Hunt

## October

I will be sending an e-mail each day of October with a "hint" of the word for the day. The first letter is already there...all you have to do is fill it in....try to do what the hint suggests.

Also I have made a word search for this month, just for fun....

S	_____	10/2
E	_____	10/5
R	_____	10/6
V	_____	10/7
I	_____	10/8
C	_____	10/9
E	_____	10/12
E	_____	10/13
X	_____	10/14
C	_____	10/15
E	_____	10/16
L	_____	10/19
L	_____	10/20
E	_____	10/21
N	_____	10/22
C	_____	10/23
E	_____	10/26
H	_____	10/27
U	_____	10/28
N	_____	10/29
T	_____	10/30